

Global LPO Conference, Los Angeles, USA, 5-6 Oct 2011

Ethical LPO Business Models: Determining which Makes Most Sense for your Business Needs and Goals

- Examining the associated costs, cost savings and tax advantages for:
 - Domestic captive
 - Offshore captive
 - Third party LPO service providers
- Considerations when leveraging a global labor pool
 - Hiring and managing remote workers
 - Controlling process, quality and training-especially of value in following the California bar's guides for professional conduct
- What are the typical transition processes and timelines?
- Evaluating the viability of a domestic captive center versus an offshore center
 - Lower costs available in the mid-west
 - Time zone advantage
 - Opportunity to employ local resources
- Determining whether India is an appropriate offshore location for your business goals
 - Cost analysis
 - The availability of a qualified labor pool so that your firm can provide competent counsel as per state bar rules
 - The rate of attrition

Speakers:



Lisa Barrett, Director, Legal Solutions,
Pangea3



Rakesh K Sharma, Founder and CEO,
Draft and Craft Law Firm Pvt. Ltd.

Moderator:



Jim Boeckman, President ,
Right Tasking Consulting